

Healthy Workplaces Campaign 2023-25 Safe and healthy work in the digital age

Ensuring effective prevention in the digital world of work

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Overview

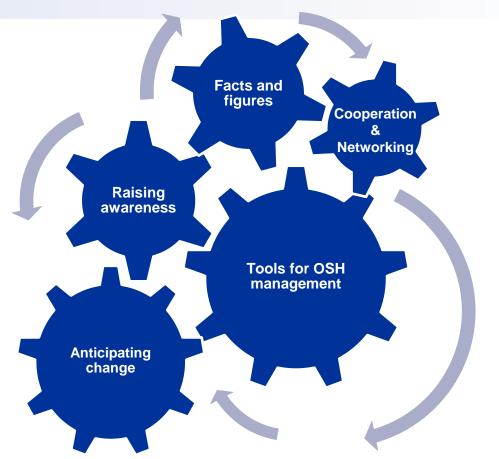
- What is the issue?
- Facts and figures
- Campaign objectives
- Priority areas
- EU-OSHA and campaign partners
- Campaign tools and resources
- How to get involved







EU-OSHA key activity areas









EU Strategic Framework on Health and Safety at Work 2021-2027

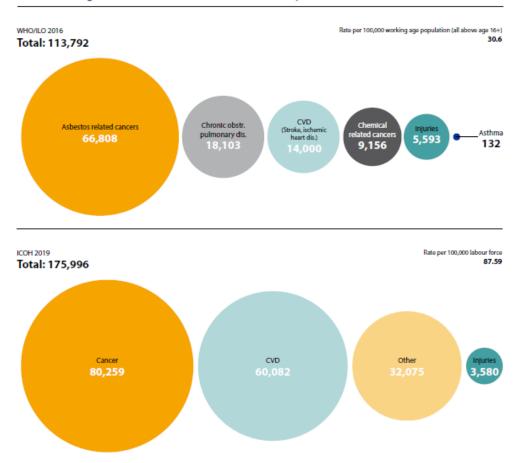
- •anticipating and managing change in the context of green, digital and demographic transitions;
- improving the prevention of work-related accidents and diseases, and striving towards a Vision Zero approach to work-related deaths;
- increasing preparedness to respond to current and future health crises.





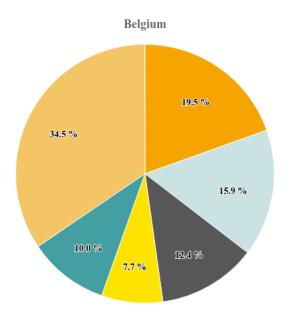


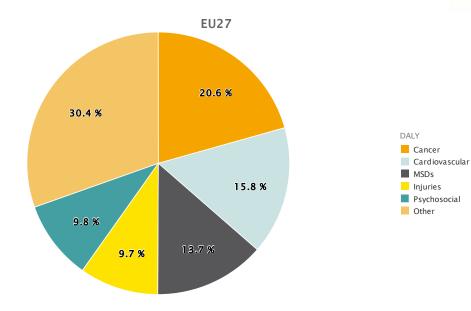
Figure 10: Work-related deaths – estimates by WHO/ILO and ICOH for EU27





Disease groups DALYs





International Commission on Occup

International Commission on Occupational Health (ICOH), 2019





EU-OSHA and Digitalisation: from Foresight priority setting - OSH overview - to the HWC Campaign

<u>Foresight and OSH overview</u> Digitalisation and OSH (2021-2023):

https://osha.europa.eu/en/themes/

digitalisation-work



Campaign Safe and healthy work

Digitalisation and occupationa safety and health (OSH)

(2023- 2025):

www.healthy-workplaces.eu





Facts and figures – use of digital technologies

EU-OSHA, OSH Pulse 2022

EU workers at work use...

- Laptops, tablets, smartphones (73%)
- Wearable devices (11%)
- Machines or robots incorporating AI (5%)
- Robots interacting with the worker (3%)

EU-OSHA, ESENER 2019

 Over 80% of workplaces across Europe use personal computers, laptops, tablets, smartphones and other mobile devices

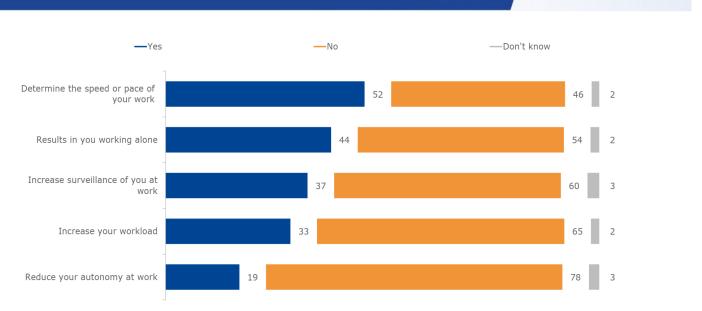




Facts and figures

Flash Euro Barometer, OSH Pulse 2022

A1 Would you say that the use of digital technologies in your workplace...?







Facts and figures

EU-OSHA, ESENER 2019

Psychosocial risks most commonly associated with digital technologies:

- time pressure;
- long/irregular working hours;
- poor communication/cooperation;
- job insecurity.

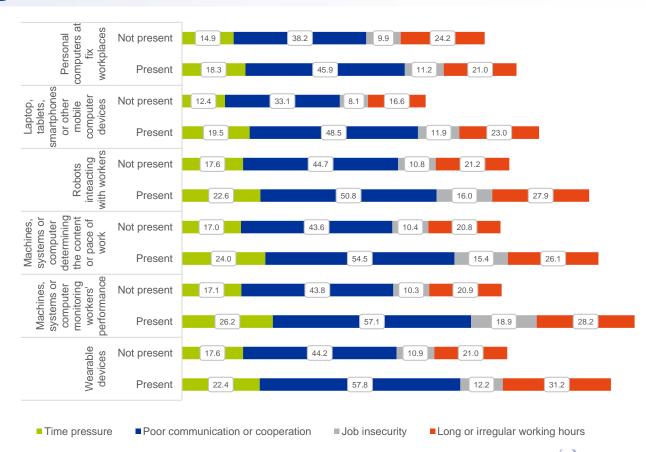




Facts and figures

EU-OSHA, ESENER 2019

Workplaces reporting psychosocial risks by presence/not presence of digital technology – EU27, 2019







Healthy Workplaces Campaign (HWC) 2023-25

Objectives

The campaign aims to:

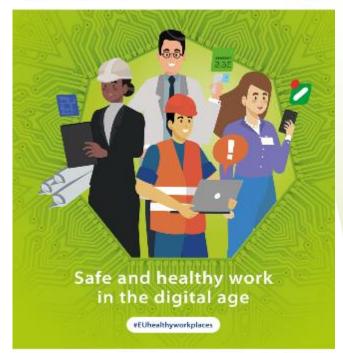
- Increase knowledge about the safe and productive use of digital technologies across all sectors
- Raise awareness of digitalisation and its OSH implications
- Inform about emerging risks and opportunities
- Promote risk assessment and the healthy and safe management of digital transformation of work
- Facilitate the exchange of information and good practices

The campaign relies on research carried out by EU-OSHA and disseminates its findings

Safety and health at work is everyone's concern. It's good for you. It's good for business.

Healthy Workplaces Campaign 2023-2025 www.healthy-workplaces.eu

















Healthy Workplaces Campain 2023-25

Safety and health at work is everyone's concern. It's good for you, it's good for business.

Healthy Workplaces Campaign 2023-2025













<u>Digital platform work</u> (Feb. - May 2024)



Automation of tasks (June - Sept. 2024)



Remote and hybrid work (Oct. 2024 – Jan. 2025)



Worker management through Al Feb. – May 2025)



Smart digital systems (June – Oct. 2025)

Priority areas – Digital platform work

OPPORTUNITIES

- Worker autonomy
- Flexible working hours
- Improved access to the labour market for group of workers with difficulties to enter the labour market

RISKS AND CHALLENGES

- Social isolation
- Long/irregular working hours
- Algorithmic management
- Digital monitoring/surveillance
- Limited OSH regulations*



"Digital platform work is often associated with hazardous and economically precarious working conditions in industries such as construction, cleaning and transport."





Priority areas – Automation of tasks

OPPORTUNITIES

- Automation of high-risk or repetitive work tasks
- Increased time for worker learning/creativity
- Reduced exposure to physical risks
- Improved wellbeing

RISKS AND CHALLENGES

- Fear of job loss
- Workers' lack of trust in the system
- Overreliance on the system
- Demand for reskilling

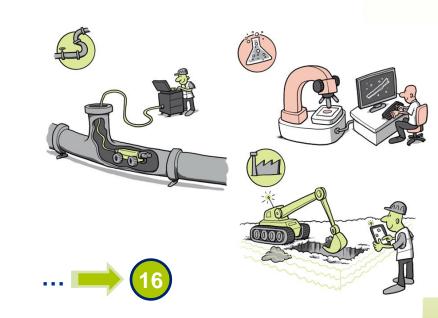






Bridging the gap between literature and practice

- EU-OSHA developed 16 case studies to investigate the practical implementation of automation of physical and cognitive tasks, focusing on the impact on OSH.
- 1.5-hour interviews with workers,
 OSH officers, technical engineers,
 workers council, management.







Case study: Drones inspecting worksites of gas infrastructure operator

- Norwegian gas infrastructure company (350 workers)
- Objective is safe and reliable gas transport
- Use of drones with modern camera technology as well as an Al-algorithm to support supervision and maintenance of sites
- OSH implications
 - Automation of cognitive tasks
 - Reduction of physical OSH risks, e.g. less work in high areas
 - Reduced physical workload and strain
 - Less exposure to whether conditions
 - More targeted inspection, greater data privacy for workers
 - Drones support workers, but do not replace them

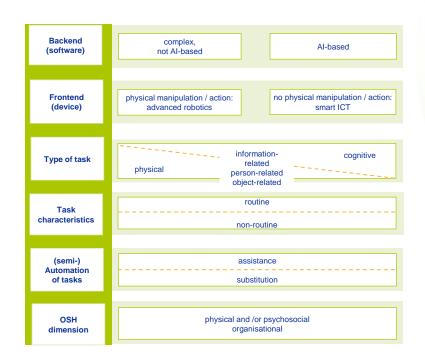






Taxonomy

- cognitive task based on Al-based backend software.
- cognitive, information-related task
- It identifies physical objects and its results can lead to these objects being physically removed
- visual inspection system is substituting human labour to a significant degree
- Physical and psychosocial benefit for the worker







Napo in Digitalisation

https://www.napofilm.net/en/napos-films/napo-in-robots-at-work







Scenes (325.39 MB)

Download all





controlled.

Production line workers are at the greatest risk, followed by maintenance workers. Poor workplace design and human error cause most injuries.

Advances in automation technologies including fixed robots, collaborative and mobile robots, and



Priority areas – Remote and hybrid work

Remote work, hybrid work, or telework? Remote work can be defined as any type of working arrangement involving the use of digital technologies to work from home or, more generally, away from the employer's premises for most or part of the working time. The combination of remote work with work at the employer's premises is also referred to as hybrid work. Telework is a common way to define home-based remote work.

OPPORTUNITIES

- Increased autonomy and flexibility
- Better work-life balance
- Improved motivation and productivity
- Reduced commute time
- Safety from high-risk environments

RISKS AND CHALLENGES

- Social isolation
- Work intensification
- Long/irregular working hours
- Digital monitoring/surveillance
- Lack of adequate equipment



"Remote work must be included in the employer's mandatory risk assessment."





Napo movie on teleworking: https://youtu.be/TB_d6kfkWgM



European Agency

for Safety and Health



EU-OSHA and campaign partners





Good practice exchange initiative









Added value for campaign partners

- Exchange of good practices
- Better OSH management
- Higher visibility of OSH activities

Added value for EU-OSHA

- Strong link to campaign & reinforcing its messages
- Improvement of OSH at workplace level
- Structure for collaboration with different stakeholders

On-site workshops



TOYOTA

TOYOTA MATERIAL HANDLING EUROPE













What are the benefits of becoming an official campaign partner?

Visibility

- Your logo and a description of your organisation will be displayed in the campaign website.
- You can publish your news and descriptions of events on the campaign website

Networking

- Opportunities to network and exchange good practices with like-minded organisations
- Access to EU-OSHA, its network and other key EU actors in the field of OSH.
- Events
- Invitation to our public European flagship events.
- Opportunity to present your organisation at a workshop, conference or other event.







Campaign resources







Campaign materials



Campaign toolkit



Social media kit



Napo films



OSHwiki



Case studies



Legislation and regulations



Infographics





How to get involved



European Week



Campaign partnership



Good Practice Awards



Campaign toolkit



Campaign materials



Social media kit



Events



Certificate of participation





Key dates

- Campaign launch: October 2023
- European Weeks for Safety and Health at Work: October 2023, 2024 and 2025
- Good Practice Exchange Meetings with Campaign Partners in 2024:
 - ZF (Automotive supplier), Portugal, May 2024
 - Boehringer Ingelheim (Pharma), Germany, October 2024
- Healthy Workplaces Good Practice Exchange event: 20-21 May 2025
- Healthy Workplaces Summit: 2-3 December 2025





Risk prevention

- Human-centred approach
- Equal access to information of all stakeholders
- Worker consultation/participation in the development, implementation and use of digital technologies and systems
- Transparency about the way a digital tool operates
- Campaign material is available in 25 languages











Join us beyond the bits and bytes!

- Find out more on the campaign website: www.healthy-workplaces.eu
- Subscribe to our campaign newsletter:
 https://healthy-workplaces-newsletter



Keep up to date with activities and events through social media:









#EUhealthyworkplaces

Find out about events in your country from your national focal point:
https://healthy-workplaces.eu/en/campaign-partners/national-focal-points





Thank you very much for your attention!







